

Evelyne Glaser

Project Leader

Johannes Kepler University Linz, Austria

She holds a teaching degree in English and French and a PhD from the University of Salzburg and has lectured in both languages mainly to students of Business, Economics and Social Sciences at Johannes Kepler University Linz, as well as a number of European and North American universities. Since 1994 she has been in charge of the Department of Business Languages and Intercultural Communication at Linz University. She was project leader for ICOPROMO at the ECML and is currently the chair of the executive committee of the International Association for Languages and Intercultural Communication (IALIC).

Her main research areas include intercultural communication and multicultural teams.

Manuela Guilherme

Universidade de Coimbra, Portugal

Researcher in Intercultural Education and Training at the Centro de Estudos Sociais, University of Coimbra, she coordinated and participated in national and international projects, namely ICOPROMO (*Intercultural Competence for Professional Mobility*), funded by the Leonardo da Vinci Programme (2003-2006) and INTERACT (*Intercultural Active Citizenship Education*), funded by the VI European Framework (2004-2006). She received her Ph.D. from the School of Education at the University of Durham, UK. She is author of *Critical Citizens for an Intercultural World: Foreign language education as cultural politics* (2002: Multilingual Matters) and co-author of *Critical Pedagogy: Political Approaches to Language and Intercultural Communication* (2004: Multilingual Matters). She is a member of the editorial board of the *Language and Intercultural Communication Journal*.

María del Carmen Méndez García

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Lecturer at the *Departamento de Filología Inglesa* (Department of English Philology), *Universidad de Jaén* (University of Jaén), Spain, Dr. Méndez García studied French and English at the *Universidad de Jaén* and first taught English at private language schools in 1991. She was awarded an I+D scholarship by the Spanish Ministry of Education (1997-2000) and since then has done research in the cultural component in EFL material and intercultural competence and intercultural communication.

She is the author of *Los Aspectos Socioculturales en los Libros de Inglés de Bachillerato* (2003) and co-author of *Foreign Language Teachers and Intercultural Competence. An International Investigation* (2005: Multilingual Matters).

Terry Mughan

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He is professor in International Management at Ashcroft International Business School, Anglia Ruskin University and Director of Consulting and Development at the Centre for International Business Research and Development. He was the Founding Chair of SIETAR UK (The International Society for Intercultural Education, Training and Research). His research interests focus on business internationalisation strategies, including a 1200 company study of companies in the East of England and the HIGHER project focussing on medium-sized companies. He is currently consultant to the OECD Project 'Removing Barriers to SME Access to International Markets'.